



McKINLEY RESEARCH
GROUP, LLC

Formerly McDowell Group

THE ECONOMIC IMPACT OF GUEST BOATERS

Cap Sante Marina

May 2022

PREPARED FOR:



Port of Anacortes

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Key Findings

The Port of Anacortes contracted with McKinley Research Group to estimate the economic impact of guest boaters visiting the Cap Sante Marina over a recent 12-month period. Sources included an online survey of 800 guest boaters, Port moorage records, and local economic data. Following are key findings of the study.



Cap Sante Marina hosted 7,388 guest vessels over the 12-month period, representing 23,000 visitors to Anacortes.

Guest boaters spent an average of \$1,437 per party with local businesses, equating to over \$10 million in local spending.



Guest boater spending in Anacortes created 70 jobs and \$3.3 million in labor income, including direct and indirect impacts.

Nearly nine out of ten guest boaters visit Downtown Anacortes, while over one-third visit the Farmers Market.



Guest boaters report high levels of satisfaction with their marina experience, including 98% satisfied with customer service staff.

Introduction and Methodology

Cap Sante Marina at the Port of Anacortes hosts thousands of boaters from out-of-town on an annual basis, representing an important source of revenue to many local businesses. To better understand the nature and magnitude of this contribution, the Port contracted with McKinley Research Group to estimate the economic impacts of guest boaters at the marina.

Estimates of spending by guest boaters were based largely on an online survey conducted in fall 2021. The Port of Anacortes emailed all non-Anacortes marina users who had registered for moorage in the previous 12 months. A total of 800 guest boaters responded.

Total spending by guest boaters was estimated based on average spending reported in the survey, the estimated number of guest boaters, and moorage and fuel sales data provided by the Port of Anacortes. Economic impact modeling was conducted using the most recent US Bureau of Economic Analysis Regional Input-Output Modeling System (RIMS II), a widely used input-output modeling tool, for the Skagit County, WA region.

In addition to gathering information on spending with local businesses, the survey gathered information on boaters' activities, satisfaction with the marina, and suggestions for improvement; these results are reported following the economic impact analysis.

Economic Impact Analysis

Guest Boater Activity

The Port of Anacortes reports that during the 12-month study period ending October 31, 2021, Cap Sante Marina was visited by **7,388 non-local vessels**, representing an estimated **23,000 visitors**. Each vessel stayed an average of **2.7 nights**; these vessels represented a total of **19,952 moorage nights**.

Guest Boater Origin

During the study period, the majority of guest boaters at Cap Sante Marina were visiting from elsewhere in Washington, most commonly **Seattle, Bellingham, and Bellevue**. Other top states of origin included **Oregon, California, Arizona, and Idaho**. (Note that pandemic-related travel restrictions prevented many Canadians and other international travelers from visiting during the study period.)

Table 1. Top 10 Communities and States of Origin Among Guest Boaters

Rank	Top 10 Communities	Rank	Top 10 States
1	Seattle	1	Washington
2	Bellingham	2	Oregon
3	Bellevue	3	California
4	Gig Harbor	4	Arizona
5	Everett	5	Idaho
6	Tacoma	6	Alaska
7	Edmonds	7	Texas
8	Friday Harbor	8	Montana
9	Kirkland	9	Colorado
10	La Conner	10	Florida

Guest Boater Spending

Spending with Local Businesses

The survey of guest boaters asked them to estimate the amount their party spent in Anacortes during their most recent visit, for nine different spending categories. Restaurants/bars were the most common spending category, with 80% of respondents reporting spending, followed by groceries at 77%. The least common spending category was tours/attractions at 5%.

The table below shows two sets of average per-party spending figures. The first, “average based to spenders,” shows the average spent among those that reported spending for each category. For instance, 57% of survey respondents reported purchasing marine/vessel supplies; among these respondents, the average spent was \$412. The second column, “average based to total,” shows the average spent among all respondents, including those reporting zero spending. The average spent on marine/vessel supplies, including those that spent zero, was \$259.

Adding together the average spending figures by category, including those that spent zero, results in a total per-party average spending of \$1,437.

The survey did not ask what guest boaters spent on moorage or fuel at the marina, as the Port provided that data.

Table 2. Average Per-Party Spending by Guest Boaters, by Category

n=773	% Reporting Spending	Average Based to Spenders	Average Based to Total
Restaurants/bars	80%	\$240	\$213
Groceries	77%	\$212	\$183
Marine/vessel supplies	57%	\$412	\$259
Gifts/souvenirs	28%	\$130	\$41
Vessel/repair services	16%	\$4,061	\$614
Lodging	13%	\$648	\$72
Rental car/gas	13%	\$307	\$38
Salon/spa	7%	\$116	\$6
Tours/attractions	5%	\$307	\$11
Total	n/a	n/a	\$1,437

Spending at the Port

Based on Port records, guest boaters spent an estimated **\$1.3 million** on moorage during the study period. Over the same period, total revenue from marina fuel sales was **\$3.3 million** (including sales to vessels not moored at the marina). Based on guest boaters' share of moorage, fuel sales by guests accounted for approximately **\$850,000** in revenue.

Total Direct Spending

Based on average non-marina-related spending per boat and 7,388 visiting vessels, spending by guest boaters in Anacortes totaled **\$10.6 million** between October 2020 and September 2021. Including spending in Anacortes and at the Marina, guest boater spending in Anacortes totaled **\$12.8 million** during the 12-month study period.

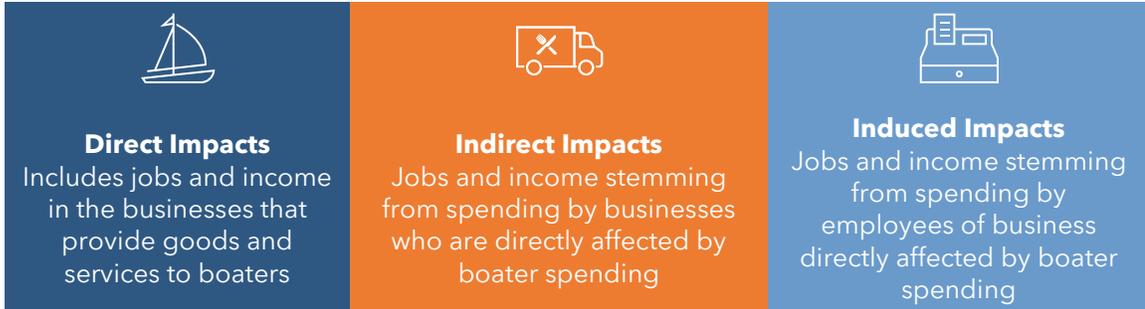
Table 3. Guest Boater Spending in Anacortes, November 2020-October 2021

	Total Spending
Spending in Anacortes	\$10,600,000
Restaurants/bars	\$1,570,000
Groceries	\$1,350,000
Marine/vessel supplies	\$1,910,000
Gifts/souvenirs	\$300,000
Vessel/repair services	\$4,540,000
Lodging	\$530,000
Rental car/gas	\$280,000
Salon/spa	\$40,000
Tours/attractions	\$80,000
Spending at the Marina	\$2,150,000
Moorage	\$1,300,000
Marina fuel sales	\$850,000
Total	\$12,750,000

Source: McKinley Research Group estimates.

Economic Impacts of Guest Boaters

This study measures the economic impacts of guest boaters visiting Cap Sante Marina at three levels: direct, indirect, and induced. (For purposes of reporting, induced impacts are combined with indirect impacts.) These impacts are presented in terms of employment (part-time and full-time employment in Anacortes) and labor income (wages, salaries, benefits, and proprietor income). Total impacts were calculated using the US Bureau of Economic Analysis RIMS II, a widely used input/output economic modeling application.¹



Based on spending in Anacortes and at Cap Sante Marina, guest boater spending in Anacortes directly supported about **50 annualized jobs**, resulting in **\$2.4 million** in labor income. Impacts of this spending are felt across the food services, vessel repair, and retail industries. Including direct, indirect, and induced impacts, guest boater spending supported about **70 jobs** and **\$3.3 million** in labor income in Anacortes.

Table 4. Guest Boater-Related Economic Impacts in Anacortes, November 2020-October 2021

	Employment	Labor Income
Direct Impacts	50	\$2,400,000
Indirect and Induced Impacts	20	\$925,000
Total Impacts	70	\$3,325,000

Source: McKinley Research Group estimates.

Excluding Marina-related revenue to the Port (from moorage fees and fuel purchases), guest boaters supported **60 jobs** and **\$2.9 million** in labor income in Anacortes during the study period.

¹ US Bureau of Economic Analysis, Regional Input-Output Modeling System.

Survey of Guest Boaters

The study team coordinated with the Port of Anacortes on the design and administration of an online survey of guest boaters who had used the Cap Sante Marina in the previous year. A total of 800 boaters participated in the survey. Following are survey results. "Other" and open-ended responses can be found in the Appendix.

- When boaters were asked for their primary reason for choosing Cap Sante, the top response was "convenient location" (40%) followed by "en route to destination" (23%) and "wanted to visit Anacortes" (11%).

Table 5. What was your primary reason for choosing Cap Sante Marina? (%)

n=798	% of Total
Convenient location	40
En route to destination	23
Wanted to visit Anacortes	11
Walking distance to downtown	7
Events (concerts, festivals, etc.	4
Yacht Club	2
Other	14

- Nearly nine out of ten boaters visited historic downtown Anacortes (85%), while 36% visited the Farmers Market and 11% attended the Summer Concert series.

Table 6. Did you visit historic downtown Anacortes? Visit the Farmers Market? Attend the Summer Concert Series? (%)

n=799	% of Total
Visit historic downtown Anacortes	85
Visit the Farmers Market	36
Attend the Summer Concert Series	11

- Boaters were asked to rate their satisfaction with eight different aspects of the marina. Satisfaction was generally very high, with more than 90% of respondents satisfied with most aspects. (Note satisfaction ratings were based only to those that gave a rating.)
- Respondents had the option of selecting “did not use” for each aspect. The “did not use” rate was highest for the disc golf set (98%) and bicycles (93%), which were not consistently available due to the pandemic. The “did not use” rate was lowest for condition of the docks (<1%) and garbage/recycling (9%).

Table 7. How satisfied were you with each of the following? (%)

n=800	RESPONSES BASED TO THOSE WHO USED EACH SERVICE						
	DID NOT USE	Very Satisfied	Satisfied	NET SATISFIED	Dissatisfied	Very Dissatisfied	NET DISSATISFIED
Condition of the docks	<1	84	13	97	1	2	3
Garbage/recycling	9	69	28	97	1	2	3
Food trucks/huts at marina	65	53	44	97	2	1	3
Restrooms/showers	21	73	23	96	2	2	4
Laundry facilities	69	66	29	96	2	2	4
Complimentary pumpout station	45	69	24	94	4	2	6
Complimentary bicycles	93	57	24	81	6	13	19
Complimentary disc golf set	98	25	56	81	6	13	19

- Satisfaction was also very high for Port staff, with between 77% and 81% very satisfied with each group, and only 1% to 2% expressing dissatisfaction. (Note that “don’t know” responses were removed from the base.)

Table 8. How satisfied were you with our staff? (%)

n=800	Very Satisfied	Satisfied	NET SATISFIED	Dissatisfied	Very Dissatisfied	NET DISSATISFIED
Harbor office/customer service staff	81	17	98	1	1	2
Dock service attendants	78	21	98	1	1	2
Fuel dock attendants	77	22	99	1	<1	1

- Boaters reported an average party size of 3.1 people. Over half of boaters were traveling in parties of two (58%).

Table 9. How many people were in your traveling party?

n=764	% of Total
1	3%
2	58%
3+	39%
Average party size	3.1 people

About one-third of boaters (34%) brought pets with them, while 14% brought children.

Table 10. Did you bring any children under the age of 18 with you? Pets? (%)

n=766	% of Total
Brought pets	34
Brought children	14

- When asked what other marinas in the Salish Sea/Puget Sound they typically visit, respondents were most likely to cite Friday Harbor (76%), Roche Harbor (69%), and La Conner (42%).

Table 11. What other marinas in the Salish Sea/Puget Sound do you typically visit? (%)

n=798	% of Total		% of Total
Port of Friday Harbor	76	Poulsbo	5
Roche Harbor	69	Rosario	5
LaConner Marina	42	Kingston	4
Port of Everett	23	Langley	4
Shilshole Bay Marina	21	Port Townsend	3
Port of Edmonds	21	Bell Harbor	3
Anacortes Marina	18	Fisherman's Bay	3
Squalicum Harbor	11	Oak Harbor	3
Deer Harbor	7	Not applicable	4
Semiahmoo	5	Other	34

- **Nearly all boaters (95%) planned on returning to Cap Sante Marina in the future.**

Table 12. Do you plan on returning to Cap Sante Marina in the future? (%)

n=771	% of Total
Yes	95
No	1
Not sure	5

Respondents were asked an open-ended question: What did you enjoy most about your Cap Sante Marina experience? The most common responses included convenience, cleanliness, access, scenic beauty, friendly staff, the town, and location. Verbatim responses are included in the Appendix.

Respondents were also asked for suggestions for improving the marina. Many made comments like "Don't change anything," "It's great the way it is," and "Keep it up!" Common suggestions included better Wi-Fi, improved pumpout service, add slips, and accommodate longer vessels.

Verbatim responses to both these questions are included in the Appendix.

Survey Responses to Open-Ended Questions

What was your primary reason for choosing Cap Sante Marina? (Other)

- **All of the above (3)**
- All of the above and my parents kept my boat in Cap Sante for 20 years.
- All the above except events
- Always a fantastic location to visit
- Anacortes Race Week in June
- Attend the Art Festival
- Attending boat show and also for boat work at a nearby boat yard
- Availability of moorage reservations
- Bad weather
- Boat club rendezvous
- Boat engine failure
- Boat launching and one night stay in slip upon return
- Boat maintenance
- Boat work
- Boating, fuel, travel lift
- Bring my 100-year-old mother-in-law from Orcas to where we could rent a car to transport her to UW Hospital
- Close to Marine Area 7 Salmon Fishing
- Close to the haulout
- Club Cruise
- **Crabbing (5)**
- Crabbing and a beautiful place w/Washington Park
- Crabbing season opened in that area
- D-16 America's Boating Club end-of-season cruise adventure
- Defever Rendezvous
- Destination marina for us. Love to visit.
- Dog Park! And location
- Dropping off crew
- Edmonds Yacht Club Independence Day Cruise
- Engine repair
- First boatyard that could schedule work on my boat
- Fishing
- Free Parking
- Fuel and groceries
- Get away from covered moorage
- Getting ready for haul out the next day
- Good place to launch and stay for a few nights for the cruise around the islands.
- **Great marina (2)**

- Great place to walk the docks and look at boats
- Had some work done on my boat by a local contractor
- I launch my boat there
- I live in town and did not want to haul my boat out nightly.
- Initially a visit, which turned into a trip to shipyard
- It could take 20 boats over 46 feet for a rendezvous
- It's always our first stop on the way to the San Juan's. We love the marina and the town.
- It's my local marina
- Just bought a home in the area and needed a spot for our boat as we learned the area
- Launch sling
- Local friends
- Looking for repairs
- Mechanical emergency
- Meet canvas contractor
- **Meet friends (3)**
- Meeting friends there that were attending a rendezvous
- Navigators Rendezvous
- Nearest port in a storm.
- Needed repairs
- Needed to provision and love Anacortes
- New, spacious- ample mooring layout
- Nice facility and convenient
- No other place available
- No other transient moorage available
- One of our favorite marinas
- Only Marina in Anacortes available for transient moorage. Skyline has limited transient spaces.
- Only yard that could haul us out
- Picking up and dropping off friends. So convenient parking.
- Picking up guests
- Pricing
- **Race week (6)**
- Race Week! Close to town, and the other competitors. Cap Sante is my favorite marina in Anacortes!
- Recommended by local
- Relatives coming to visit
- **Rendezvous (2)**
- Rendezvous for our boat type
- Rendezvous of like boats
- Repairs needed
- **Sailboat race (2)**
- Services available at Cap Sante
- Sister ship reunion.
- Storm shelter
- Tollycraft Boating Club Rendezvous
- Tollycraft mini cruise
- Transportation transfer
- Uniflite Rendezvous being held there.
- Use of the sling for launching
- Visit with friends while having the resources of Anacortes.

- We are owners of Pet Place Market
- We charter our boat at Crown - Cap is our home port!
- We live in La Conner and it is the perfect close getaway
- We love Cap Sante. It's close to stores, has good restaurants, marine supplies, it's close to great crabbing and is on the way to the other San Jan Islands. I'd check all the boxes.
- We now reside in Anacortes
- Wedding on Guemes
- What other choice is there?
- With ABC rendezvous
- Yacht charter

What other marinas in the Salish Sea/Puget Sound do you typically visit? (Other)

- Alderbrook
- All of the Southern Puget Sound
- **Anchor (2)**
- **Arabella's landing (9)**
- **Bellingham (4)**
- Birch Bay Marina
- **Blaine (2)**
- **Blakely (10)**
- **Bremerton (9)**
- **Brownsville (3)**
- **Canada ports when open (4)**
- **Coupeville (4)**
- Deception Pass
- **Des Moines (7)**
- **Eagle Harbor (7)**
- **Elliot Bay (15)**
- Everett
- **Foss Harbor (3)**
- **Friday Harbor (7)**
- Ganges
- **Gig Harbor (12)**
- Gorge Harbor
- Homeport - John Wayne Marina
- **La Conner (3)**
- Liberty Bay
- **Lopez (18)**
- **Many (6)**
- Neah Bay
- **No other marinas (3)**
- Orcs Island
- Otter Bay
- Percival Landing
- **Pleasant Harbor (4)**
- Poets Cove

- **Point Hudson (13)**
- Point Roberts
- **Port Ludlow (19)**
- **Port Orchard, (9)**
- **Roche Harbor (3)**
- **San Juan Islands (2)**
- Several Gulf Island and Vancouver Island marinas when possible.
- Shilshole (Ballard)
- **Sidney (3)**
- **Skyline (9)**
- Snug Harbor
- South Park Marina, (for gas), Edmunds Marina (for gas)
- South sound.
- **South Whidbey (5)**
- Squim
- **Tacoma (14)**
- Twin Bridges
- Van Isle and SYC Out stations
- **Victoria (2)**
- We charted out of an Anacortes marina
- We seasonally live "on the hook" and visit Cap Sante to restock.
- **West Sound (4)**
- You're on the way to BC.

What did you enjoy most about your Cap Sante Marina experience?

- A good starting place for San Juans and for restocking
- A great spot. Good and safe guest docks. Shopping. Eating when not in midst of pandemic
- Ability to bring 40 boats together
- Access
- Access to downtown amenities
- Access to downtown and convenient stop between San Juan's and Puget Sound.
- Access to islands docks and staff
- Access to restaurants, food trucks and shops
- Access to Safeway, local restaurants.
- Access to town - I live on Lopez!
- Access to town. Clean. Nice dock
- Accessibility
- Accommodating personnel
- Always a good stop
- Always a great place to/from the islands
- Always enjoy this Marina, location, staff, amenities, town, and trails
- Always professional.
- Always very clean, friendly staff, close to restaurants and shopping
- Amanda
- Ambience when we get moorage in the main marina. Not so much when in the north marina. From there it's a long walk to the main marina.
- Amenities

- Anacortes
- Anacortes Charter Employee helped us at the pump out station, marina staff helpful, restaurants and grocery store
- Anacortes is a great town with easy access to grocery stores, marine hardware stores, good restaurants, car rental services, and, in season, fresh berries.
- Anacortes is a great town, and the marina is well located and a pleasure to stay at
- Anacortes is cool, Cap Sante is a nice dock
- Anthony's
- Arts festival
- Attended a rendezvous
- Availability
- Availability of multiple venues in easy walking distance
- Available moorage
- Awesome marina - restaurants in downtown, and your downtown district felt pretty safe (rude to say that it wasn't filled with creepers)
- Awesome staff!
- Awesome widths between finger piers
- Baby seal sitting on the tiller of the next boat over
- Beautiful and friendly marina, waterfront, restaurants, and convenient shopping.
- Beautiful docks, office etc. One of the nicest marinas I've ever been to.
- Beautiful location, easy access to town (though many business schedules didn't line up easily with race week hours), and the scheduling experience was excellent. I was on the waitlist originally and was very impressed with the follow up by your office staff, they were great!
- Beautiful marina
- Beautiful marina with nice amenities and good service.
- Beautiful marina, walking distance to downtown.
- Beautiful marina, wide slips, great staff
- Beautiful marina. So many conveniences, and location.
- Beautiful setting. Good restaurants. Good bookstores.
- Beautiful, modern facility that offers a gateway to the San Juan Islands.
- Beautifully kept. Can walk to many things. We bring our bikes too
- Being a good cruise destination from Roche Harbor/Friday Harbor
- Being able to walk to town and grocery store
- Being close to all the services
- Being close to home.
- Best Marina in the San Juans
- Bicycle path to railroad trestle
- Bike riding, dog parks
- Boat launch
- **Boat lift (2)**
- Breweries
- Camped at the RV park at Cap Sante and moored our boat on the dock. So convenient for daily crabbing and outings. We have done this for 25 years. Hope the plans for revised camping will accommodate this type of activity. We love this place.
- Camping and crabbing
- Cap Sante is clean and in good repair. The Wi-Fi works. Shopping is close. West Marine and the hardware store are close.

- Cap Sante was a wonderful stop. Iliana was very resourceful and accommodating while we worked of get in and out of the shipyard. She is a wonderful employee.
- Central location
- Cheerful employees, convenience of services
- Clean
- Clean and attractive, close to the park, lots of opportunities for nature walks and for shopping.
- Clean and easy access!
- Clean and efficiently run marina
- Clean and friendly
- Clean and quiet
- Clean and quiet. It was great to see so many sister ship owners.
- Clean and walking distance to everything we need
- Clean and well organized. Easy to enter and exit marina. Friendly and helpful Staff
- Clean beautiful harbor, great walk around, the city.
- Clean docks, friendly staff, and calm water
- Clean facilities
- Clean facilities and helpful staff.
- Clean facilities, great office personnel. One of the best marinas within the Salish Sea.
- Clean facilities, great restaurants friendly staff
- Clean facilities, will run, friendly
- Clean facilities. Close to grocery. Protected moorage
- Clean facility and great dock space. Hope we can have tents up next time.
- Clean marina and proximity to yacht club
- Clean marina close to downtown!
- Clean marina near old town
- Clean marina that is well kept up and how close it is to shopping and activities
- Clean marina, close in proximity to town
- Clean marina, good location, good provision
- Clean showers and laundry, convenient provisioning, and chandlery, lots of walking trails.
- Clean showers, proximity to grocery stores, lovely walks nearby, farmer's market and friendly people.
- Clean stable docks, great location, friendly and helpful staff
- Clean well-maintained dock. Great access to restaurants and grocery.
- Clean well-run marina with all amenities. Walking distance
- Clean well-run marina.
- Clean, close to services, parking for trailer
- Clean, convenient (en-route; distance into town), lots to see and do!
- Clean, convenient, crabbing
- Clean, convenient. Close shopping
- Clean, friendly marina
- Clean, friendly, meeting other boaters, great town
- Clean, great docks, good location, nice to have Safeway and West Marine close
- Clean, great docks, good water pressure, good location
- Clean, great location
- Clean, handy, town close
- Clean, location, friendly
- Clean, nice boardwalk, good slips/docks, office location, sling launch
- Clean, safe, secure.
- Clean, spacious docks -close to all amenities

- Clean, very professionally run modern marina in great location, perfect stop over locale for us as trawler travelers out of Seattle.
- Clean, well kept, great staff, convenient to town
- Clean, wide docks, close to everything we needed
- Clean. Excellent staff: knowledgeable, friendly, helpful
- Cleaning friendly except worthless fuel dock help. Distracted with themselves no offers to help tie up or facilitate.
- Cleanliness of marina
- Clear. Good dock spacing
- Close by, excellent Marina and staff, lots of businesses, and lots of walking opportunities
- Close grocery store
- Close in with all the other racers.
- Close shopping, love the scenery, docks are always kept clean, your power meter stands need to be kept cleaner, love the marina your staff does a great job
- Close to downtown and recreational
- Close to everything!
- Close to home
- Close to our home in town
- Close to restaurants, well maintained docks, nearby park
- Close to San Juans,
- Close to shopping and quiet
- Close to the San Juans, a grocery store, and restaurants
- Close to town
- Close to town and nice facility
- Close to town, easy grocery store stops for provisioning
- Close to town, near shopping and great library
- Closeness to grocery stores
- Condition of Marina
- Consistently welcoming community
- **Convenience (8)**
- Convenience of everything around marina
- Convenience of harbor to amenities, restaurants and to some nice places to hike.
- Convenience to downtown & restaurants. Friendly helpful staff at Cap Sante!
- Convenience to services
- Convenience to shopping and restaurants
- Convenience to the shipyard and closeness to family
- Convenience to town, excellent dock hands and marina staff
- Convenience well-maintained facility and the helpfulness of the staff
- Convenience with nice facilities, safety
- Convenience, close to shops, good facilities, restrooms, etc., good staff, usually lots of availability, good launch point to the islands
- Convenience, ease of use, multiple services
- Convenience, Fall sailing
- Convenience, proximity to grocery store, Anthony's
- Convenience, restaurants.
- Convenient and clean
- Convenient and quality marina. Hike to overlook, snag boat tour, dinners, and the town of Anacortes.
- Convenient grocery store

- **Convenient location (5)**
- Convenient location after coming back from Canada (Safeway!); easy reservations; 4th July fireworks; variety of restaurants
- Convenient location to downtown and restaurants
- Convenient location to Safeway and Anthony's plus downtown is fun and easy to get to
- Convenient location, slip size
- Convenient location. Well maintained. Accommodating Safeway store staff. Rockfish Grill
- Convenient point to pick up passenger
- Convenient provisioning
- Convenient to all our necessities
- Convenient to downtown, bright atmosphere, protected harbor
- Convenient to groceries, hardware, and marine stores. Great docks great staff
- Convenient to services I need
- Convenient to shopping and restaurants
- Convenient to town
- Convenient, clean, easy access to store up, protected
- Convenient, clean, well-maintained facilities- the things you don't notice unless they aren't right. You do a great job.
- Convenient, parking, staff
- Convenient. We were checking out a condo slip at Anchor Cove Marina
- Convenient/great staff
- Convince for provisioning
- Crabbing (3)
- Customer service and location
- Dinner at Anthony's looking out over the marina
- Dinner in town
- Dock quality, Party Barges
- Dock, it was blowing 50+
- Dock. Restaurants
- Docks
- Docks and relative ease of entry
- Docks are spacious & well maintained. Nice walk to Anacortes spots.
- Docks, restaurants, convenient location
- Downtown
- Downtown & Farmers Market (Shopping)
- Downtown Anacortes
- Downtown near marina
- Ease of access
- Ease of access and staff as well as topflight docks
- Ease of booking a berth (we like Q dock), restrooms, close to town.
- Ease of slip assignment and condition of docks and electric hookups
- Ease of use, wide fairways
- Easy access to an enjoyable old town experience
- Easy access to Customs and a grocery store. Plus, the restaurant with pool next to our dock!
- Easy access to Historic Anacortes
- Easy access to marine services
- Easy access to supermarket
- Easy access to the grocery store and the nice condition of the marina. It is well kept.

- Easy access to the San Juans, friendly place, I come here all the time. Lots of the employees know me by sight.
- Easy access to town and walking trails.
- Easy access, close to fishing grounds
- Easy access, large slips and great staff
- Easy guest moorage reservations
- Easy in and out. Great walking trails and convenient to downtown and groceries
- Easy to get to downtown Anacortes and groceries.
- Easy, clean, accommodating, flexible, convenient, full amenities
- Edmonds Yacht Club July 4th event
- Enclosed party barge
- Enjoyed the comfort of a marina that was clean, well maintained, and staffed by helpful and friendly people.
- Environment and atmosphere
- Ethanol free gas
- Everybody was pleasant - staff, boaters, all
- Everyone was very friendly and helpful.
- **Everything (3)**
- Everything I need is near
- Everything we need is within walking distance.
- Everything we needed was close by.
- Everything you need is right there
- Excellent and well-maintained facility
- Excellent docks and service. Love the art show
- Excellent docks, lots of room, close to provisions, convenient.
- Excellent facilities, great Personnel
- Excellent location and personnel. Good protection from weather, walkable town and parks
- Excellent location for groceries and dining
- Excellent marina with wide alley ways and slips. Friendly vibe everywhere in town.
- Excellent marina, the best!
- Excellent, strategically placed, marina.
- Facilities and location
- Family reunion families from Cal and Wa. Got 60 crab in 2 days
- Farmers Market and street fair.
- Fellowship
- First class marina, well run, useful location
- First class operation
- First rate facilities, first rate staff.
- **Food (2)**
- Food grocery's location
- **Friendly (2)**
- Friendly and clean
- Friendly helpful office staff!
- Friendly safe community
- Friendly staff
- Friendly staff - walking distance to stores
- Friendly staff and great docks.
- Friendly staff and quality facilities

- Friendly staff, easy access to amenities, clean marina that also serves working boats.
- Friends
- FUEL AVAILABILITY
- Full service. Convenient, great location, good service, and value
- Getting charged for a full day when only at visitor dock for 6 hours.
- Good docks
- Good docks and nearby dog park
- Good docks. Cheap fuel. Groceries very close.
- Good facilities, proximity to restaurant and shopping
- Good facility & people with great location
- Good jumping point when the Canadian /US border opened
- Good marina conditions, close to facilities.
- Good place to drop off guests
- Good restaurants close by, dog park close
- Great access to the San Juans and the docks are great, plus watching all the commerce
- Great atmosphere
- Great breakwater, docks in good repair and relatively high off the water. Really all said - cap Sante is one of the best marinas around.
- Great crabbing
- Great customer service
- Great destination with friendly folks
- Great docks
- Great docks and staff, and convenient to the market and crabbing.
- Great docks, cheap fuel, great dock attendants, wonderful restaurants & stores. The party tents you can rent are the best. Need to upgrade the #2 pumpout cart.
- Great docks, close to restaurants and food trucks.
- Great docks, efficient and eager staff
- Great docks, great staff - a little more training needed for the dock staff to learn more about tying lines, which lines to take, etc.
- Great docks, wide fairways, clean. Close to town/services
- **Great facilities (2)**
- Great facilities, many amenities
- Great facilities, services, and restaurants
- Great facility, great location. Walk to everything.
- Great food and beverages with friends
- **Great location (3)**
- Great location & facilities
- Great location and a nice marina
- Great location and a very nice town to visit
- Great location and access. Excellent facilities. Good fuel dock
- Great location and excellent facility
- Great location and friendly staff.
- Great location and services
- Great location and town
- Great location easy access
- Great location for both shore supplies/restaurants and were located in relation to the San Juan Islands
- Great location for getting boat work done
- Great location, central to shopping, dining, entertainment.

- Great location, clean facilities, walking distance to restaurants & grocery store
- Great location, great power & water, great staff
- Great location, service, marina experience
- Great marina
- Great marina, nice walk to a great downtown, good fuel price
- Great marina, nice town
- Great marina, tough to answer but many things
- Great marina, visiting friends, the town, art
- Great marina. Great staff... Easy access to town
- Great marina...lots of availability even in summer months
- Great people work there!
- Great people, great weather, and perfect community!
- Great place for a Get-Together, well placed for access to town.
- Great place to kayak around. We had great weather and it was a nice quiet and clean marina.
- Great place to switch guests over
- Great quality Marina!
- Great restaurant and reasonable prices
- Great service convenient and close to everything we need when we are boating
- Great service from dock folks, docks are also nice, and crabbing is good just off the marina!
- Great shopping, restaurants, groceries nearby. Clean well-maintained docks.
- Great spot before the San Juan's
- Great staff and good facilities
- Great staff, fun walkable city
- Great town to host Race Week! Hope it stays there for a long time!
- Great Wi-Fi on K dock.
- Guest dock
- Has everything so close.
- Haul out and launch facility
- Having Anthony's at the marina.
- Helpful dock staff. Relaxed friendly attentive.
- Helpful office staff
- Helpful staff
- Helpful staff, friendly also
- High quality and Convenience
- High quality docks, friendly staff, ample parking, easy access to town.
- High quality marina convenient to Anacortes.
- Hike up to the bluff. Friendly people on the docks. Walkability to town.
- Hiked to the top of Cap Sante
- Hiking to top of butte and convenient shopping
- How nice & helpful everyone is, and everything is always neat & clean with beautiful flowers
- I always like to visit Anacortes
- I design and build marinas for a living; this marina is on my top 10 list in the world
- I like Anacortes and its proximity to islands. It's a perfect first or last overnight sailing to/from home port of Bellingham.
- Ice cream
- It has everything needed by our family
- It has everything we need
- It is a fantastic marina on all fronts - from dock assist to cleanliness and beyond

- It is a nice marina
- It is a very friendly, clean marina
- It is a very well built and maintained facility with very helpful staff
- It is accessible and friendly close to town food
- It is in my town
- It's a convenient place to pick up visitors without the tidal issues of my home marina at anchor cove
- It's a great comfortable place to hang out. Also, a great place to launch out into the San Juan's and Canada
- It's a great marina for the rendezvous we had!
- It's a great marina, facilities, and location wise.
- It's a lovely marina with all conveniences and a great town
- It's clean, friendly.
- It's a nice beginning and end to our San Juan vacation. Good services, nice restaurant, clean well managed marina. We also try to time our stay there with the Anacortes Arts Festival, which we enjoy.
- It's a nice facility to visit
- Its convenience to our storage area for our boat during the winter. We can prep before we haul out and stock up before we leave on our summer cruise
- Its convenient location
- Just a great place for a boater. Provisioning, eating, everything is beautiful
- Just a nice place to stop. Clean, well maintained!
- Know a lot of people there, moored and land
- Large, modern moorage and amenities
- Last minute reservations
- Laundry; showers; proximity to services; farmers market
- Leaving and going to a different marina.
- Like the C & D dock due to its cleanliness and location
- Local hikes and access to grocery stores
- **Location (24)**
- Location /ability to camp with extended family
- Location and access to provisions
- Location and Anthony's Restaurant.
- Location and cleanliness/friendly staff
- Location and condition of the marina
- Location and dining options
- Location and ease of getting in and out of the water
- Location and excellent services
- Location and facilities.
- Location and good docks
- Location and quality of marina
- Location and slip availability
- Location and staff
- Location and very good condition of the marina
- Location close to restaurants and stores and a great marina
- Location convenience and quality of marina
- Location of marina next to town and rental properties (Airbnb)
- Location to amenities in town, temporary slip availability
- Location to downtown
- Location to downtown

- Location to historic downtown & great marina service
- Location to restaurants and grocery store
- Location to San Juans
- Location to San Juans
- Location to services
- Location to stores for anything we need.
- **Location to town (2)**
- Location to town & grocery stores
- Location to town, Anthony's, Safeway, Dockside Dogs
- Location town of Anacortes great marina
- Location, 50(100?) Amp at dock, dock quality, crabbing nearby, friendly staff at office helping find spot for 76' boat
- Location, access to grocery and restaurants, nice setting
- Location, clean grounds
- Location, convenience, cleanliness, amenities.
- Location, convenient fuel dock and to downtown
- Location, convenient walk to downtown
- Location, easy walking, clean facility, safety
- Location, facilities, proximity to downtown
- Location, freedom to walk docks, clean friendly and safe.
- Location, great marina, restaurants nearby. One of the best marinas around
- Location, personnel
- Location, quality of facilities
- Location, Staff, condition of marina
- Location, town etc.
- Location. Docks and staff
- Location. moorage, restroom, and showers,
- Location/great dock (C dock)/flowers in bathrooms/recycling/coupon book
- Lots of good restaurants and convenient shopping
- Love everything about the marina!
- Love the atmosphere
- Love the location and the facilities. Close to town and fantastic crew working the marina.
- Love the marina
- Love the town, great time off the boat,
- Love walking up town & walking the docks to dream about the next boat.
- Lovely marina and town
- Marina
- Marina and Town/restaurants
- Marina is clean, dock spacing is good, location to stores is good. Moorage is too expensive may have to skip this stop in the future
- Marina is very well maintained, and staff was very accommodating
- Marina location and town
- Marina staff accommodating an extra night because of adverse weather
- Marina staff are the best!
- Meeting a friend
- Meeting friends
- Modern docks, great location
- Modern facilities

- Modern facility, close to shopping
- Modern, clean well operated marina in a convenient location close to groceries, restaurants, and quaint town.
- Most everything. Would like More toilets and laundry rooms
- Nearby restaurants and hiking/views in Cap Sante Park.
- Nearness to downtown
- New docks. Convenient stop off
- Nice and helpful staff. Convenient stores and restaurants
- Nice clean marina
- Nice clean marina with convenient services and close to town.
- Nice docks and close to shopping
- Nice docks and great location
- Nice docks and nice city
- Nice docks, friendly staff, proximity to lodging and downtown.
- Nice docks, nice facilities, nearby grocery and restaurants and bars
- Nice docks, wide slips, and fairways, walking distance to grocery store and town, Cap Sante park
- Nice docks. Overall, very nice accommodation.
- Nice facilities
- Nice facilities and docks, wide slips, easy parking
- Nice location and nice docks/staff
- Nice location with access to restaurant on the marina
- Nice marina
- Nice Marina and community
- Nice marina and convenience
- Nice marina and good amenities close by.
- Nice marina, but the pump outs didn't work, either one
- Nice marina, nice restrooms, convenient to grocery store and restaurants.
- Nice marina; enjoy Anacortes
- Nice place over good service except the gas dock, some of the kids need more training or be more helpful while docking etc.
- Nice place to visit and close to our crabbing spots
- Nice spot
- Nice spot to stay and venture out walking.
- Nice to visit Anacortes
- Nice town and marina, close to shopping
- Nice well-run marina near all services
- Nice wide docks, slips, and fairways
- Nice, well-run marina and great restaurants nearby
- Northern century race
- Not most, all is great
- Not the walk from the end of O dock
- Nothing
- One of the nicest marinas, professional staff, Anacortes amenities.
- One stop destination
- Other boaters
- Overall amenities and access/location.
- Overall convenience (walking distance) to Anacortes for groceries and restaurants; excellent docks and facilities; staff; clean restrooms, etc.

- Overall service and closeness to downtown
- Peaceful
- Perfect location
- Perfectly situated to access the San Juan islands. Pleasant marina, clean and well-staffed. Great access to two restaurants and grocery stores
- Picking one thing is tough. The marina is in good condition, the staff are really super great to work with, if we need supplies everything is within walking or bike (free from the marina) distance, good restaurants close by, full services are available... A sister yacht club has a great facility there as well... And we also appreciate the live abords there too. We have several friends that live aboard there and visit often... We're considering a slip there as well...it's simply a great place to visit!
- POA provides a nice place and should be proud.
- Predictable berthing, good fuel dock, protected harbor.
- Professional service and good facilities, easy in and out of docks
- Professional staff, proximity to fishing grounds
- Protection from the storm
- Proximity of downtown and grocery store
- Proximity to amenities and ample maneuverability
- Proximity to downtown
- Proximity to downtown Anacortes
- Proximity to downtown and groceries
- Proximity to downtown for walking and great condition of docks
- Proximity to downtown, especially when on docks by Anthony's
- Proximity to great restaurants, shopping. Wonderful marina staff, docks, fuel dock
- Proximity to marine supplies
- Proximity to old town and the Art Festival
- Proximity to restaurant and downtown
- Proximity to restaurants, boat repair, groceries, and Anacortes Yacht Club
- Proximity to Safeway, West Marine, and restaurants
- Proximity to services
- Proximity to services and retail establishments. Welcoming staff, clean, safe
- Proximity to shopping and services
- **Proximity to town (4)**
- Proximity to town & provisions and walking the docks
- Proximity to town and services. The staff is great
- Quality, cleanliness, access to restaurants
- Quality of staff and docks
- Quality of the docks and great location to pick up others on the way to San Juans
- Quiet, relaxing walks, close to downtown, we could get our excessive all in one
- Quiet, safe docks. Loved being able to attend Catholic Mass in Anacortes
- Race Week
- Race Week was fantastic. This is the primary reason I will come back.
- Relaxing visit, lots of fun, easy things to do within walking distance
- Restaurant and convenience of groceries
- **Restaurants (3)**
- Restaurants and location
- Safe, solid, secure moorage
- Safeway
- Security and ease of access to town.

- Service
- Service and beautiful facility and convenience to downtown and great restaurants
- Shopping and restaurants
- Shopping, restaurants, grocery, marine store, hardware store
- Showers and nice docks
- Sleeping
- So much to do within walking distance
- Solid docks, grocery store and restaurants
- **Staff (2)**
- **Staff is great (2)**
- Staff, ease of getting in and out, laundry and showers!
- Staying at campground walking to our boat which was so close
- Super clean marina!
- Superb location and a first-class facility.
- The area
- The beautiful area.
- The boat lift service
- The boat lift staffs and gas station attendants
- The campground was very nice
- The cleanliness and proximity to restaurants and shopping.
- The cleanliness of the marina and facilities, friendly staff, and proximity to town.
- The closeness of the marina to some nice shops and restaurants in town.
- The complete experience
- The convenience of picking up guests, shopping, and restaurants.
- The convenient location to many services and the park
- The dock facilities and that they were about to locate us close to the office as my wife has trouble walking.
- The docks and the town
- The docks, location, and infrastructure
- The docks, the restaurants, and staff
- The employees were great, I'll be back
- The entire staff is just a delight to work with. Couldn't ask for better personnel!
- The facilities and the town are what we enjoy most
- The facilities are great, groceries are nearby, and all marine services are close by.
- The farmers market and the hike up to the park on the hill above the marina.
- The friendly staff, great town, wonderful marina
- The history and memories of my childhood visiting here.
- The location and walkable access to the downtown area.
- The location to download, food trucks and large grocery store (Safeway).
- The location to services c dock
- The location, which is convenient for people boating from the San Juan Islands
- THE MARINA AND THE CITY
- The marina is always friendly, clean, and in a great setting. Love the hike up the steep hill overlooking the town and marina
- The marina is in excellent condition, and we love the proximity of services
- The Marina is lovely, fun, welcoming, convenient - just excellent!
- The marina is one of the best in this region, the staff are excellent, and incredibly helpful. We've never had a less than perfect time at Cap Sante.

- The marina property and adjacent development
- The marina, close shopping for groceries and number of restaurants
- The new docks with plenty of space between boats
- The nice docks, the close grocery, the close dining.
- The overall quality of the moorage
- The people
- The people and the services offered.
- The people that helped us book our stay were GREAT! Excellent communications.
- The proximity of everything and all the restaurants.
- The proximity of services of all kinds of things
- The proximity to services in Anacortes and the closeness to the San Juan Islands
- The quality of the docks.
- The racing was great
- The sling launch and waterfront restaurants. Friendly staff
- The spacious guest docks
- The staff
- The staff and facilities, parking, etc.
- The staff and quality of docks
- The staff at the Marina are awesome! Really to a person, everybody has been nice and accommodating. Well managed group!
- The staff is fantastic.
- The staff, location en-route to San Juans and access to amenities
- The Tollycraft camaraderie
- **The town (2)**
- The town, Main Street
- The town, restaurants, shops
- The township is chock full of kind, helpful people. The marina staff and facility are world class, the restaurants and bars are wonderful. Anacortes is a major stopping point for me on my sailing travels. I'm a racer, so having Race Week there is accessible for me since it moved away from my home port of Oak Harbor. Also, there for Windermere, Tulip, and a good stopover coming south from Bellingham.
- The vibe
- The view, Anthony's and close to Safeway and town.
- The whole trip experience... Sailing, socializing on the dock, dock tails on the boat, dining on shore, shopping for gifts, the Saturday Market and the ability for friends to meet us there by car.
- The wide docks, close grocery, and nail shop
- The wide slips and clean marina facilities
- This is a great port of call with large slips, clean/modern facilities, and friendly people. Groceries are very close. We love historic downtown Anacortes
- Top notch marina with ideal proximity to restaurants, grocery, town
- Transient dockage availability
- Use to be just a stopover to San Juans. Now plan on a couple of nights. Love Anacortes and Cap Sante
- Variety of shops/restaurants
- Very clean and friendly marina
- Very clean and well kept
- Very clean, competitive rates, nice showers, and laundry
- Very friendly and helpful not to mention a clean facility.
- Very helpful staff. The boat lift is convenient and access to the islands unsurpassed.

- Very modern marina with very complete services
- Very nice and clean facility. Very nice staff
- Very nice docks
- Very nice facilities
- Very nice facility
- Very nice Marina easy walk to stores and restaurants
- Very nice moorage and convenient to stores and restaurants
- Very pleasant moorage with a nice park and tables.
- Very professional. Good diesel prices. Clean marina. Anthony's
- Very well run. Convenient for meeting others.
- Very well-run facilities/staff
- Very well-tended marina with a few nice things in walking distance
- Visiting family. I'm originally from Anacortes.
- Visiting friends at the marina
- Visiting the shops
- Visiting the town of Anacortes (most), also love the docks, restaurants near the docks, and the grocery store within walking distance.
- Walking distance to everything and ease of boat launch
- Walk to top of the hill
- Walk/hiking/convenience/community
- Walking around Anacortes
- Walking around marina and the town. Hiking
- Walking distance to downtown
- Walking distance to Safeway and many restaurants to choose from
- Walking distance to town
- Walking in town
- Walking through town.
- Walking to Old Town
- Walking to town
- Walking to town and a nice marina.
- We always eat at Anthony's restaurant it's our favorite.
- We are former marina tenants and love the place. It's a place to resupply the boat, shop, collect guests, eat. We love it!
- We came from S. Puget Sound and feel very comfortable at Cap Sante before exploring San Juans.
- We came to work on the boat only
- We enjoy being able to walk to groceries, hardware, marine supplies, and restaurants. We are also able to connect with the person who services our inflatable. We typically stop for a night at the beginning and end of our 3-month summer boating.
- We enjoy the town, the slips are in great condition, working with the office staff is easy and friendly
- We finally got a permanent slip after waiting 1.5 years
- We have been going there for 15+ years for crabbing Soo we always enjoy our stay
- We have visited almost every year on our way to the San Juan's.
- We launch our boat a 23; C-dory off lift
- We like the nearby restaurants
- We liked the bike path. Please thank the staff for finding a place for us so we could fix our mechanical issue. We will be sure to be back!
- We live on Guemes Island, so Cap Sante is very handy and convenient.
- We love Anacortes and Cap Sante has the best staff and facilities

- We love Anacortes. Get rid of the rest of the tourists.
- We love the beauty of the area
- We love the dock attendant service and the quality of docks with power. We also love the proximity of the marina to shopping and restaurants without needing to drive.
- We love visiting the marina and its easy walking distance to downtown and great restaurants and shops
- Well cared for Marina with good staff.
- Well located for an overnight stop
- Well maintained
- Well maintained facilities, easy access to everything
- Well managed facility Consistently helpful staff Safe haven for our boat! Thank you all!
- **Well run (3)**
- Well run marina, close to Anacortes CBD.
- Well run, excellent docks, close to town and restaurants
- Well-kept marina and proximity to restaurants and provisions
- Well-lit concert concrete floating docks, great staff, dog friendly, nearby Safeway, West Marine, downtown restaurants
- Wonderful dock facilities, convenient access to supplies
- You can walk to anything you need, food, groceries, moorage is so close, bars, shopping, the farmers market, and the best donuts around at the donut house! I just really missed shipwreck days because it was close and I could make several trips back to the marina with my treasures, but everyone that I came in contact with at the marina were very helpful and kind. Thank you!!
- You guys are great!!
- Your marina is well marked for docking, well-kept and clean.
- Your office and dock staff are the best we've experienced in the NW!
- Your staff was helpful, great docks, close to everything.

Do you have any suggestions for improving Cap Sante Marina?

- A couple more dock carts would be handy.
- A dinghy dock for boaters who have to anchor out but need to come in for supplies.
- A larger small boat area and dinghy docks
- A marine center where visitors can learn about animals and touch some creatures.
- A more visible/accessible dock steward and or office person
- A more direct sidewalk to Safeway crosswalk
- Can't think of anything. You guys are pretty much as good as it gets.
- Add a cleat between the end cleat (open end of dock) and the next one down. If you are a 42-foot boat, the end cleat is too far out on the finger pier and your stern tie is diagonal instead of a direct pull towards the pier. If you move the vessel back so the end cleat is directly opposite the vessel stern cleat, the swim step is out in the fairway.
- Add electrical power for your RV guests.
- Additional cleats on the dock.
- Advertise the other offers, e.g., disc golf
- **All good (3)**
- Allow Sublet of temporary empty slips.
- Always stop by there heading north and always enjoy everything about our stay.
- Another pump out
- Bathrooms and showers could use an upgrade.

- Be able to get a slip closer to the office. The end of "O" dock was quite a hike
- Better control of boats entering and leaving the marina, especially important for deep draft vessels at low tide. Perhaps radio clearance check-in by vessels and video screen checks by Harbor Master.
- Better cooperation between marina and US Customs
- Better depth at some slips for access during minus tides.
- Better Dock Staff willing to help more
- Better enforcement of quiet time.
- Better fuel dock and pump out!!
- Better info on bikes and other marina stuff
- Better instruction for some of the dock helpers on the need to use cleats and listen to the person docking the boat
- Better recycling
- Better signage when arriving showing the odd/even slips
- Better staff training on the newer staff, the regular staff does a great job
- **Better Wi-Fi (3)**
- Better Wi-Fi . . . When there are LOTS of boats there in the summer, I cannot even get logged in.
- Block the wind that blows down the channels?
- Boat launch line up. Got into confrontation for blocking road. When I ask the boat launch attendee, they said I did nothing wrong, but people don't seem to understand the difficulties for boat trailers when it's busy. Please make the lot accordingly. More boat spaces available for load and unloading of boat launch lift.
- Boat trailer launching with parking - I am amazed that an island with a city this close to the water does not have a boat ramp for their residents and guests to utilize. We can only launch and retrieve during business hours, and we know that doesn't work for most things done in the marine environment.
- Book online
- Bring back the Piano
- Bring back weekly morale rates.
- Bringing water out to the camp area.
- Can't think of anything. It's one of the best marinas.
- Cater to the normal sailor not the top 1%.
- Clean or update shower facilities
- **Cleaner restrooms (2)**
- Continue the well-maintained marina.
- Continue to have dog run close
- Control the Homeless Population - very concerning to us
- Designated camping area that will accommodate crab cleaning.
- Designated recycle and trash area
- Develop permanent slips for boats larger than 66 feet.
- Didn't even know about bikes or disc golf. Did you tell us?
- Didn't know about the food trucks. Would have been fun. Do you accept online payment yet? That's a hassle to go to the office, especially when the slip is far away. Maybe you do, I just can't remember.
- Didn't know there were bikes available
- Diesel discount over 300gal.
- Discount boat lift cost with purchase of temporary moorage.
- Do not change a thing...
- Dock attendants to help incoming and outgoing boats. The wind and tide can be a bit challenging.
- Dock help you can be certain of
- Don't assign slips next to liveaboards as they get testy.

- Don't charge for showers
- **Don't change anything! (2)**
- Don't close the restrooms at 8am for cleaning. Do it later.
- Don't commercialize it. Do not turn it into an upscale RV park!
- Don't forget the <50 footers. Big boats seem to be the focus.
- Don't make us move from slip to slip every day. Let us stay in one location. We had to move 2 slips down. That did not make sense to us.
- Don't put guest moorage assignments out at the end of Q dock
- Dredge out the far dock channel, Near the rowing shells
- Drug abusers and theft taking over.
- Easier access to pump-out
- End Covid
- Enforce check out times - someone in our slip when we arrived about 2 hours after check in time
- Enjoy it as it is
- Enlarge or add another Marina.
- Enlarge the signage slightly on entrance and indicating whether numbered slips are on North or South side of lettered docks. I've got confused and on the wrong side a few times.
- Excellent
- Expand it!
- Expand reciprocal mooring and improve that dock
- Expand the fuel dock. There is almost always a backup for it.
- Extend launch hours
- Filling water tank was difficult due to water source location to slip. More available hose extensions would help.
- Fix the garbage and recycling area, too messy
- Fix the older docks
- Free beer at the dock
- Free beer?
- Free massages 😊
- Free night for every 6 days
- Free showers
- Fresh seafood
- Fuel dock attendant not helpful
- Fuel dock congestion
- Fuel dock is too small
- Full hook up rv spots
- Garbage receptacles on the dock please
- Gas dock always seem congested
- Get helpful fuel dock personnel.... Seemed like management did not care.
- Get over covid restrictions
- Get people back in office
- Get slip assignments when calling in
- Get the improvements done at the RV Park. My sister and brother in-law drive their motor home for the 4th
- Getting together on some special events, maybe some entertainment or a campfire.
- Getting way to expensive. Looking to skip in future. Did not like full price charge when dock hands were gone for season.
- Give the launch and fuel crew kudos. They are fantastic. All the "Ryan's" specifically.

- Glad to see you have more space for 70' yachts THANKS
- Guest dock closer to Safeway
- Have a shuttle to take folks to Mass.
- Have skilled dockhands catch lines
- I don't remember if there's Wi-Fi, but if not, there should be. :)
- I found your harbor master unfriendly towards the race week community.
- I keep my boat dry-docked at North Harbor Diesel, and frequently stay one night at Cap Sante at the start or end of an outing. Short term (few hours) moorage is a nice service for boaters in my situation. Please keep this use-case in mind.
- I like it like it is. Nice set up.
- I needed 1 month rental and having to pay the daily price x30 was incredibly expensive
- I think they're doing a very good job
- I want to see more electrical car charging options
- I was pleased with the services provided
- I will try the bikes next time, that is a great idea. I don't have any suggestions for improvement.
- I wish you would be more flexible about late departure charges
- I would like to see the bicycles back. Also, RV hookups for visitors
- I would rent a perm slip if you would let my mechanic leave his boat in my slip
- I'm always concerned about oncoming traffic as I enter or leave at low tide. Don't know what you can do.
- I've launched various pocket yachts from sling over the years. In the past staff and worked together to assure we both felt safe. This time staff wouldn't/couldn't discuss options resulting in instructions that my boat would not be launched there in the future. I understand liability but was disappointed when management declined any interest in seeking a future planning option that allowed a safe protected launch ramp for vessels the staff deemed unsuitable to launch from sling. I'm disappointed that I will have to base future trips out of Bellingham rather than Cap Sante.
- If possible, a little more room at the launch. Specifically in the water seems like dock space is limited
- Improve laundry room
- Improve shower volume
- Improve the dog park. It's a mess!
- Improve the pump out carts. #2 doesn't work very good& #1 is hard to push. Our yacht club comes 3 times a year. Everything else is great.
- Improve the Wi-Fi
- Improving old docks, reducing cost for week stays
- Increase mooring space availability so we can put our boat there.
- Increase the number of guest slips.
- Internet access is slow and sometimes hard to get on.
- Install simple hose racks on north docks--significant trip hazard.
- Integrated pump-out throughout docks
- It is great the way it is!
- It is great the way it is, well run
- It is very nice
- It is very well run.
- It seems the Marina could manage to move boats less within the marina during busy times.
- It's a bit, but dock-based mobile pump out. Maybe a windsock at the harbor entrance.
- It's the best.
- It's fine just like it is
- It's ideal just as it is.

- I've never been told by marina staff that there are bikes to use. And I know nothing of the disc golf?
- Just keep doing an excellent job
- Just keep it going
- Just keep up the wonderful service
- Keep up your great work 🍌!
- Keep after hours security high w/dock patrols and locked restrooms
- Keep bathroom clean Was very disappointed because homeless person was sleeping in bathroom
- Keep doing the best.
- Excellent marina.
- **Keep doing what you're doing (4)**
- Keep it going!
- **Keep it up (2)**
- Keep it up! Well done
- Keep moorage affordable
- Keep moorage costs down
- Keep the events off the main floats (e.g., yacht clubs and rendezvous'). You have nice floating facilities for events and the actual dock was overrun with intoxicated and inconsiderate losers during our last visit. They were playing games on the floats, it's a big liability and huge turn-off at your otherwise very excellent facility.
- Keep the excellent staff taking reservations ;-)
- Keep the prices down at Anthony's
- Keep the rain away!
- Keep the reservation process simple. Many marinas have made it complicated.
- Keep the plan to improve the north side docks.
- Keep the vans out of the campground.
- Keep transient moorage costs down...raising them will prompt me to skip your place and go straight to the San Juans.
- Keep up the good service
- **Keep up the good work (8)**
- Keep up the good work. Perhaps better visibility coming into harbor would be appreciated by larger vessels
- Keep up the improved Wi-Fi
- Keep your amazing staff happy!!
- Laundry by marina office is too small and hot and not enough machines
- Laundry machines need updating. No time displayed.
- Less harsh lighting.
- Less Trump supporters in front of Safeway
- Let's really follow the science, Masking inside or outside is ridiculous
- Long ways from truck
- Longer pump out float, it's way too small!
- Looking forward to July 4, 2022, fireworks!
- Lots more full hook up RV sites
- Love it
- Lower price on showers; or provide credits
- **Lower prices (4)**
- **Lower fees/rates (4)**
- More north end docking for long term car parked in north lot.
- Maintenance on the pump out stations. All 3 were either not functioning or struggling to perform

- Make it cheaper.....ha!
- Make more slips
- Make sure large boats know of the mobile pump out.
- Make sure your pump outs work.
- Make the availability of bikes more obvious! Would have used had I known!
- Make the dog park better. It's very neglected.
- Marina guests should not have to pay for showers!
- Marina management a bit difficult to work with
- Marina visit incentive. Or waive electrical charge after five visits
- Maybe a frequent visitor profanity like POFH offers? Stay a combined 4 nights get a 5th night free moorage next visit.
- Maybe advertising the free bikes and disc golf set. We didn't know they were available.
- Maybe get the visitors gift bag back in action?
- Maybe if there's something to complain about. It's the smell of the garbage dumpsters. During crab season it's terrible and it gets warm and stinky 😊
- Maybe just a couple of more dock carts
- Miss the piano :)
- Mobile free pumpout by boat like Friday Harbor and Roche
- Mobile pump out - boat that comes to our vessel
- Mobile pump out service
- Mobile pump-out service option
- Montage prices are higher than other marinas
- More 70' + slips, speaking selfishly.
- More boat slips
- More dock space at the fuel dock.
- More dock space for 70 ft boats
- More guest moorage for boats passing through for just a few hours (i.e., grabbing espresso, eating out, shopping downtown)
- More holidays service.
- More laundry machines
- More permanent slips, lots of them, covered.
- More pump out space would be nice. Often in use. Also, in a windy non-protected area.
- More rental slips for weekly, monthly rental in the summer
- More rescue ladders mapped and marked so we know how to save ourselves if we slip.
- More restrooms
- More security would be nice, since there are no gates.
- More security. I have to remove most everything from my boat that can be stolen easily. Electronics, Downriggers. ETC.
- More slips.
- More small snack restaurants - like Dockside Dogs
- More temporary dock space for picking up and dropping off guests.
- More washers and dryers in the laundry
- Move race week to later in the summer. Yeah, I know it is high season. I don't know the winds in the area, but early June made it tough on a lot of people, particularly with kids.
- Move the small boat lift/launch - small boats coming in hit other boats after we arrived. Our slip was on the dock across from the lift dock and a few small boat captains did not know how to control their boats.
- Need port-a-potties at the boat sling.

- It's quite a well-run Marina. Many thanks
- No but I do want to add that the restaurants were great.
- No reservations on the web! Hate that!
- No very happy with your Marina. Love Anthony's and the Cabana.
- We love it there
- All is well done!
- Everything was great
- Happy with it.
- I think it is great and we always have had great interactions with the staff
- It's clean, convenient and a favorite
- It is among the best in Salish Sea (US and Canada).
- Keep up the good work! We love Cap Sante!
- Very nice
- You have a solid marina.
- It is always great to come back to Anacortes.
- It is as nice as any of the marinas I have visited.
- It's one of the best marinas we've been to.
- Keep up the good work!
- None here, we'll be back if they open fishing.....
- It's great
- Stay as lovely as you are
- Top notch!
- Very nice marina
- Didn't know about concert series.
- Our experience has always been good.
- Had a great time.
- You guys are great and a must stop for us.
- Not unless you can improve the weather!
- Always enjoy it.
- Nothing to improve. You always do a great job
- Love the wide fairways and slips
- Occasionally I forget to ask after hours shower code or slip. A quick text with both would be helpful. I usually call port with phone vs vhf. Maybe I'm the rare guy, but I doubt it. My phone reception is so much better.
- Off leash dog park would be welcome. Existing one in city is dirty and unkept.
- Offer docking assistance and open your office
- On site ice machine
- Open espresso stand
- Open the restroom earlier in the morning if I remember they opened at 6 am
- Outer docks need major improvement; limit the check-in check-out to 1 phone call; too many calls
- Please improve the pump out station. Can you extend the fuel dock to accommodate it?
- Please mark the garbage and recycle dumpsters better.
- Please update the 30-amp connectors. Ours didn't fit the old connectors I. That part of the marina
- Policing needs to be done about the vessels speed inside the marina and about boats passing one another coming in and departing the marina. It is getting insane!
- Power/water in the parking lot
- Preference for returning tenants
- Pressure washing docks and cleaning the power meter stands

- Prohibit political flags and slogans.
- Provide as much moorage in the main marina as possible.
- Provide bathroom code upon reservation confirmation. We didn't have the code the first day and ended up peeing in a bucket. Had to call twice to get ahold of someone to get the code.
- Provide more temporary transient tie ups
- Pump out at slip
- Pump out dock can sometimes be challenging to land at
- Pump out service for a modest fee that would come to your boat.
- Pumpout dock is unusable by larger boats. Turn it 90 degrees and lengthen it.
- Put the mother crab ship somewhere else
- Quit raising prices
- Really can't think of anything
- Recycling closer to guest docks
- **Reduce moorage charges (2)**
- Reduce the guest moorage rates. We avoid Cap Sante for this reason.
- Rental golf carts to go to town
- **Replace the old docks (2)**
- Reservation credit when you stay over a certain number of days.
- Secure the docks. Anyone can wander around at any time and do. It's a little unsettling.
- SECURITY FOR TEMP MORAGE
- Security gates
- Shuttle golf cart for long guest dock
- Shuttle service to old town and other shopping areas
- Slow down fast fishing vessels
- Slow fuel pumps
- Some dock improvements,
- Some of the cleats on the docks could use tightening
- Some of the entry marker lights are not working. Makes it more difficult to enter during the dark.
- Some slip numbers are not very visible coming into a fairway
- Sometimes when it's windy it would be nice if there was a dock hand to grab a line
- Speed up your renovation of the old docks. Allow more space for temporary landing to use facilities
- Stop increasing moorage rates far beyond the rate of inflation
- Stop increasing the price of moorage we would come more
- Suggest being a little more flexible on slip size (overhang). The marina has one the largest fairways of most any I have visited yet moorage limitations are so strict that boats within a couple feet are forced to a slip 6-8' longer than they need. This seems to slow turnover at least with the larger boats/yachts. I love the marina location and berth widths. Overhang would be my only suggestion to change. I don't think you have to give much - but a common complaint I hear from the boating community about Cap Sante.
- The bathroom codes are a hassle, and the marina seems hot- eats the zincs on my aluminum boat quickly.
- The channel coming into the marina is shallow. I think I would be aground at low tide.
- The farmer's market/festival made getting from marina to west side of town impossible. Need to rethink access across the main street.
- The fuel dock and the pump-out float could be easier to get alongside. They aren't bad, but when the wind is kicking up, they can be a little tricky for a sailboat.
- The laundry facilities are too small to accommodate, and the closes alternative is too far to walk.
- The main laundry facility could be enlarged

- The Marina used to feel like a neighborhood port; staff was extremely friendly, helpful and went out of their way to ensure your stay was like a stay with a neighbor. The Marina and its staff, though not bad, just feels like a corporate transaction with no local life or feel. Nothing horrible, just not personal whatsoever like it used to be.
- The men's restroom needed more attention. Not always clean.
- The musical chairs of boats during our stay was unusual and seemed to be something that could be avoided.
- The office staff were horrible, arrogant, and self-serving. Fire them or train them better
- The only complaint we ever have is when you put us on or near the commercial dock. The fishing boats going in and out (sometimes without a care for other boats at the dock) and their late-night cleaning, drinking, etc. Can be annoying.
- The people
- The pump on the south side of the pumpout station was not working well. Did not have good suction. Everyone used the north one.
- The pump out dock is hard to get to, esp. During low tide
- The pumpout station needed attention (nozzles & hoses are worn, pumps run very slowly compared to the last several years)
- Things are much improved over the years.
- Tied with Roche for cleanliness friendly staff
- Trash stations on docks, maybe at the end of each dock (nearshore not the "end") kind of a pain walking it all the way up there but not a deal breaker. If anything, that is the only negative thing. For a positive thing, you might take a page out of Dock st marinas book and hand out the local newspaper to yachts/boats. I enjoy that and gives great ideas for things to do.
- Try not to put us on the commercial dock
- Upgrade RV area
- Upgrade the old docks before improving the already upgraded docks.
- Very long walk from guest dock slip to town - I'm an old guy
- Very well run
- Waiting list system could be improved
- Was perfect
- Washers were malfunctioning on our last trip there seemed like you could use a couple more for the size of the marina
- Water pressure in the showers
- Water, sewer for camping
- We always enjoy our stay at Cap Sante
- We are very sensitive to moorage increases.
- We had challenges with power hookup on old dock. We think it was J.
- We have had less than positive experiences with gas dock attendants through the years. They tend to be young kids who apparently haven't been trained in good customer service. They're not there to greet the boats coming in and help they don't come out of the Hut to help cast off sometimes. They are not there to take the fuel hose when fueling is finished. I think of better emphasis on customer service would help.
- We love being able to camps at the marina. Please don't reduce the camping/RV parking.
- We love it.
- We sold the 76' boat, have 85' Ocean Alexander named CHILLIN' see you in the summer
- We sometimes use the courtesy tie-up for a couple hours to get supplies and sometimes people overstay their time. Better monitoring of those slips might help. We also appreciate hot berthing to make extra slips available overnight.

- We stayed twice last summer. Both times we were, moored on N dock. For a 31-foot boat the slip was hard to get in and out of and we felt for the rate we have to pay which is the same as for the main Marina was not what we should have had to deal with. The ramps on that side are very difficult to get the dog up and down. 72-year-old customers should not have to carry their dog up and down that grated ramp. That was brought up to the staff and the attitude was indifference. Yet we could see boats only a foot or 2 or 3 feet bigger parked at the main marina. We were told that 31-foot boats had to be moored at the permanent moorage dock. We heard boats call in for moorage given
- We think it is pretty great already
- We used and like the dog park
- When one needs a toilet, it should be open.
- Wider p dock
- Wi-Fi
- Wi-Fi bandwidth
- Wish the waiting list wasn't so long; would have saved me the \$150k buying a slip at Anchor Cove :)
- Wish you could see to get in a bit better via a boat
- Work with City to improve the dog park (i.e., Running water)
- Works fine for me just as it.
- Would like to get moorage...
- Would love to see a security presence at night. Someone to help reduce barking dogs would be great.
- Would love to see persons working docks in 'neon' colored shirts so that they are easy to 'spot'.
- Yes! My only real complaint is that the commercial boats travel too fast at all hours of the day and night creating wakes that tend to beat the boats up. And those very same boats leave things (literally crap) on the docks from their dogs, and generally have zero concern for the trip hazards they create. We've been to Cap Sante many, many, many times over the last decade and it continues to get worse with these boats all the time. I understand that the weekend trailer boats being splashed are an issue too, but they are simply ignorant. They just don't know better, but when you holler and tell them what they're doing, they apologize and slowdown. The crabbers just speed up. We all know it. Is there anything you folks can do about this? Remember, you asked... Just saying'...
- Yes, get the fuel hoses off the concrete deck they are a trip hazard
- Yes, the staff was disorganized and rude. The slip I was assigned had a boat in it when I arrived, after talking with staff, I docked in a different stall. I was leaving the boat for a week so I talked with staff and confirmed twice that I was in the correct stall and that there would be no need for me to move in the oncoming week, only to get a call three days later while I was out of town that they needed me to move the boat. Overall, it was a bad experience.
- You are all doing a great job.
- Your parking fees are high
- You're doing a great job!
- You're doing well!

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