



# Get to know your Port of Anacortes...

## Meet Cassie Novak!



Photo credit: Karla DeCamp Photography

Cassie started off with us here at the Port of Anacortes in November of 2015 and we are so happy she did! Her years of experience in the airline industry and overall multitasking skills have made her an amazing asset. She continues to improve herself and encourages everyone around her to think and plan ahead. She has decided to return to college over this last year to study accounting. She has been enrolled full time while continuing to be a full time employee and achieving a 4.0!

As Kate Koals, Marina Office Supervisor, explains, “Cassie has done an amazing job overseeing and stimulating our waitlist here at Cap Sante Marina. When she first started in 2017 we had 32 customers which has grown over the last 4 years to 244! As Customer Service Representative she has helped the marina guest transient night total year to date 15,433 nights much ahead of our 2018 total 14,576 and in line to reach our goal of 16,000 for 2019! She also holds the title of website marina editor helping design and update our website which was unveiled in March of this year. With so many sticks in the fire she continues to provide the Port and our customers with excellent customer service and a huge smile on her face. Well done Cassie it has been a tremendous pleasure to work with you and I hope that we can continue to work together for years to come!”

## Q & A with Cassie:

- **What is the most exciting part of your job or your career here at the Port of Anacortes?** I don't know if it is very exciting, but one of my favorite things is that working for the Port of Anacortes has allowed me to go back to school and pursue my Bachelor's Degree.
- **What is the one thing about you that would surprise people?** One thing that may surprise people is that I have a 4' pet corn snake named Rex. Well he belongs to my son, but anyone with kids knows how that goes.
- **What is the most important thing you have learned since working at the Port of Anacortes?** I've learned a lot about boats since I began working in the marina. My first lesson was learning which is port and starboard during my interview!
- **What are a few of your hobbies?** I love cooking and baking. I also enjoy hiking, and I recently started making candles. I really enjoy creating things that my friends and family can enjoy.
- **Do you have a personal motto or a favorite saying? If so, what is it?** My favorite saying is “On the bright side...” because no matter how bad things are there if you look hard enough there is a bright side or silver lining. I feel that optimism is an important quality, without it life would be too depressing.