



# COVID-19 UPDATE

We hope this message finds you and your family staying safe and healthy as we continue to navigate the uncharted waters we find ourselves in with COVID-19.

As our weather changes and we begin to see the sun more often, it reminds us that this is typically the season our marina becomes more active with boaters preparing for summer boating activities. Obviously we are living in a different world right now, although temporarily, with social gatherings not being allowed, fishing seasons being cancelled, local businesses not be open and events being cancelled, delayed or done in an alternative way. As such, we wanted to take an opportunity to communicate the current business status of our marina services now, and our plans when the mandate is lifted.

## **MARINA OFFICE**

The Marina Office remains staffed during normal business hours, but closed to the public. Our staff remains available to serve your needs by phone or email. The office will re-open to the public as soon as the *Stay Home, Stay Healthy* mandate is lifted and local health agencies provide guidance that we are safe to return to an open office. Please continue to drop your paperwork and or check payments via our drop box located on the south side door of our Suite labeled "Payment Drop Box."

## **FACILITY STAFFING**

Based on the size and diversity of our port and the continued demand of planned maintenance on our infrastructure, the need to respond to maintenance and repair requests from staff, tenants and customers, as well as the increased custodial demand associated with COVID-19, our Facility team has been deemed essential and continues to work normal hours.

## **PORT SECURITY**

Port security have been deemed essential personnel. There are no changes in security staffing or duties. One change in our customer service philosophy of our Security and Service Officers is the fact we have mandated that they maintain social distancing as much as possible. Please remember we are not being unfriendly, just safe. On the note of security, we have observed an increase in foot traffic around and on the dock as members of our community attempt to get out of the house on a more frequent basis to exercise or get fresh air. As such, tenants and customers should remain aware and secure your personal property.

## **FUEL DOCK OPERATIONS**

Our Fuel Dock remains open under normal business hours. The Fuel Dock is not accepting cash payment at this time. We are requesting all customers respect and adhere to appropriate social distancing at all times, and be patient when paying as we are only allowing one customer in the Fuel Dock building at a time.

## **BOAT LAUNCH**

The Boat Launch remains open under normal business hours. The Launch is not accepting cash payment at this time. We are requesting all customers respect and adhere to appropriate social distancing at all times, and be patient when paying as we are only allowing one customer in the Boat Launch building at a time.

## **SEAFARERS MEMORIAL PARK BUILDING**

All event venues at the Port are closed under the *Stay Home, Stay Healthy* mandate. Event spaces will be re-opened as soon as the mandate is lifted and local health agencies provide guidance larger gatherings can take place.

## **MARINA RESTROOMS**

All marina restrooms are closed to the public but remain open for Marina tenants, guests and customers. Additional deep cleanings of our restrooms are being done each week, but everyone needs to remember these facilities are shared by a lot of people. It is a good practice to treat these facilities as any other highly visited public area. Marina restrooms that have historically been available to the public will re-open as soon as the *Stay Home, Stay Healthy* mandate is lifted and local health agencies provide guidance that we are safe to open public facilities.

## **SPECIAL EVENTS**

Scheduled future events such as Opening Day, Anacortes Boat and Yacht Show, Waterfront Festival, etc. are being evaluated individually to determine if we should cancel, suspend or delay until after the *Stay Home, Stay Healthy* mandate is lifted and local health agencies provide guidance larger gatherings can take place.

We hope you understand our main concern continues to be the health and well-being of Port staff, our customers and the greater community. We look forward to once again serving our boating community in the very near future. Please do not hesitate to contact us at [marina@portofanacortes.com](mailto:marina@portofanacortes.com) with any questions or concerns.